Driver productivity

Issues to cover:

Eduardo

* Drivers difficult to manage
* Drivers return trailers to wrong spot
* Problems with drivers

Chris

* Trailers arriving late

Jose

* Complaints about late trailers
* 12 drivers available
* No warning when drivers on lunch or break
* Taking breaks/lunch at the same time
* Are they doing job properly

Immediate thoughts

* Drivers need to be tracked. Dispatch needs to have physical evidence of where drivers are at what time.
* Drivers need to radio in when they’re taking their lunch or breaks.
* Only so many drivers on break at a time. If drivers are radioing in for breaks, dispatch knows how many are on break. If drivers break without notification, they will be held accountable for requested tasks during those times.
* Need to improve communication means. Radio is insufficient and unreliable